Education Is Key to Selling Disability Insurance

"If you work and rely on your income, you need disability insurance."

That statement appears straightforward, but the results of the 2022 Insurance Barometer Study, by Life Happens and LIMRA, reveal that people need to be educated about what disability insurance *is* and *why* it's important coverage to have.

When asked how quickly their household would feel the financial impact if the primary wage-earner was sick or injured and couldn't work, 29% said it would take a month or less, according to the study, and half (49%) said it would be six months or less. A full 17% said they didn't know.

What's more, when asked where they would seek financial help if they were out of work due to an illness or injury, people said they'd tap a myriad of sources, with *individual disability insurance coming in last*:

- · Savings 49%
- · Asking family 30%
- Tapping their retirement accounts with penalties 24%
- · Credit card loans 19%
- Employer disability coverage 18%
- · Supplemental insurance coverage 17%
- Workers' comp 14%
- Individual disability insurance 10%

In addition, 18% said they "didn't know" where they would get the money if they were sick or injured and unable to work and earn an income.

The Approach

The pandemic may have opened some people's eyes to the need, as 27% said they are familiar with the impact that not having disability insurance can have, which would drive them to purchase coverage.

Another equally strong "prompt" to buy disability insurance was retirement planning (27%). That's especially important if almost a quarter of people said they'd consider drawing money from their retirement savings to deal with the potential financial impact.

Here are the events that prompt consumers to buy disability insurance:

- · Retirement planning 27%
- Familiarity with the impact of not having coverage 25%
- Entering the workforce 25%
- · Getting married 15%
- · Birth of a child 14%
- · Starting a business 13%

For your company's access to the full Barometer Study and all the consumer resources for selling disability insurance, go to app.lifehappens.org.