

Default mailing method for printed policies

Effective May 1, 2021, USPS standard mail will be the default mail method for printed policy packets for most IUL and GUL policies. USPS standard is already the default method for most Term policies.

Please note that overnight delivery will remain the default method for Term and Permanent policies with either:

- A face amount of more than \$3.5 million, or
- An annual premium of more than \$15,000.

We understand that there may still be circumstances when overnight delivery is needed, so Overnight or Priority mail may still be requested on an exception basis. Please work with your Case Relationship Manager for any exception requests.

Also, policies are available for download in Connex within hours of conditional issuance.

We appreciate your business and are working on additional options for fast, easier delivery of policies. If you have questions or concerns, please contact your Case Relationship Manager or AIG Sales representative.

To download a policy packet for an Issued case in Connex:

- From the **My Business dashboard**, find the policy by searching for the policy number or insured name. Click on the policy when it's listed in results.
- A downloadable PDF will be shown in the Policy Details section.

New Business Pending Policy: 0000000000
Policy information is current as of 4/21/2021

Policy Information	
Policy Details	
Product Type	Insured Name
Term Life Insurance	LAST, FIRST
Face Amount	Billable Premium
\$100,000.00	\$26.98
Policy Packet	Policy Effective Date
Download Policy Packet	4/25/2021

Policies issued by American General Life Insurance Company (AGL), Houston, TX except in New York, where issued by The United States Life Insurance Company in the City of New York (US Life). Issuing companies AGL and US Life are responsible for financial obligations of insurance products and are members of American International Group, Inc. (AIG). Guarantees are backed by the claims-paying ability of the issuing insurance company. Products may not be available in all states and product features may vary by state. Please refer to your policy. ©AIG 2021. All rights reserved.